

Referral guide to Child Health Services

for Nurse Navigator (NN) and Connected Care Program (CCP)

The Child Health Service provides a range of community health and support services for children and their legal parents/carers to give every child the best possible start in life.

Children referred to the NN or CCP programs vary with medical complexity with acute or chronic health issues, they require health surveillance and their families require parenting support and guidance. The Child Health Service adds further support to these children and families. Services provided may differ throughout the state and referring early supports the rapport



Referral offered or received by NN(12 months) or CCP

- Is the Child aged appropriately for the service as this varies across the state.

- Legal parent/carer declines referral. Document and ensure the family have the local Child Health details
- No Medicare Number may restrict access to some service

Yes - Consider the information boxes to support discussion with the family

Parenting and feeding support

support Infant Feeding and Parent Support Program is available by appointment for parents with infants aged birth to six months through clinics or home visiting.

Key age child health checks,

Parents can monitor the health, wellbeing and development of their child in partnership with Child Health Nurses

Parenting groups and education topics

Topics may include: development, nutrition, parent infant relationships, safety, infant feeding and sleep, behaviour and positive parenting.

Parenting support

Designed for parents of toddlers and young children aged up to eight, parenting programs, seminars. This could include Triple P and Circle of Security. Services supported with Psychologists and Social Workers may offer individual support.

Targeted programs HHS Specific (information sheet for parent)

Early Intervention Clinicians
Individual consultations with psychologist or social worker
Postnatal Wellbeing Group
Women with infants under 12 months of age at risk of poor emotional wellbeing or adjustment to parenting.
Circle of Security Parenting Group
Parents/carers of children aged 0 -8 years with or at risk of, experiencing difficulties in the parent-child relationship.

Complete the local referral form/link

Intake Child Health Nurse to determine targeted and universal services, groups and various parenting support

Children's Health Queensland, Metro North and Metro South use only

Form for NN and CCP to use can be found <https://www.childrens.health.qld.gov.au/service-child-health/>
Submit electronically or email the referral to CHQ-CH-Referral@health.qld.gov.au

Feedback loop of relevant information between all services Child Health – CCP – NN supports the child and their family

This is a broad pathway for use across Queensland with examples for context to guide Hospital Health Service Local use.